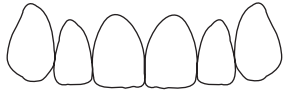


Dr. Name \_\_\_\_\_ Phone # \_\_\_\_\_

Acct. # \_\_\_\_\_ Patient Name \_\_\_\_\_  
First Last

Address/Email \_\_\_\_\_ Deliver by 5 p.m. on See Reverse for Working Times



Tooth No. \_\_\_\_\_

Stump Shade \_\_\_\_\_

Final Shade \_\_\_\_\_






**PONTIC DESIGN**



**ANTERIOR METAL DESIGN**



**POSTERIOR METAL DESIGN**

-  Full ceramic coverage
-  Ceramic with lingual metal collar\*
-  360° metal hairline or \_\_\_\_\_mm
-  Metal occlusal excluding buccal cusp
-  Metal occlusal including buccal cusp

**INSTRUCTION FOR BUCCAL MARGIN**

- Metal-ceramic junction margin\*
- Ceramic butt margin

**OCCUSAL STAINING**

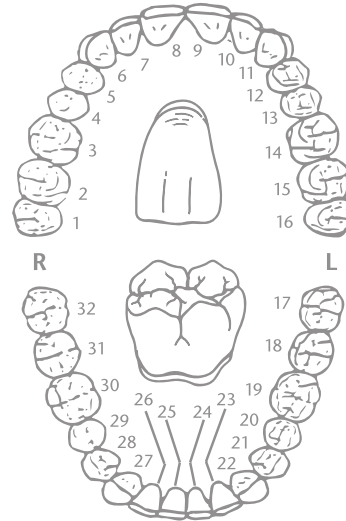
- None  Light\*  Medium  Dark

**SCREW-RETAINED RESTORATIONS**

- BruxZir Full-Strength\* (w/ Ti-Base)
- BruxZir Anterior (w/ Ti-Base)
- IPS e.max (w/ Ti-Base)
- Porcelain Fused to White Noble (UCLA required)

Enclosed with case:  Impressions  Models  Bite  Photos  Other: \_\_\_\_\_ Try-In:  Yes  No

**Rx** **SPECIFIC INSTRUCTIONS** *NOTE: Please send a study model on all work involving anterior teeth.*



Implant System \_\_\_\_\_  
(if applicable)

Diameter \_\_\_\_\_  
(if applicable)

**IF NO OCCLUSAL CLEARANCE**

- Call doctor  Spot opposing
- Metal occlusion  Metal island
- Make this a permanent note in my master file

Signature \_\_\_\_\_  
(see reverse for limited warranty details)

License # \_\_\_\_\_

Place Shipping Airbill Tracking Sticker Here

**INCLUSIVE CUSTOM ABUTMENTS**

- Titanium  Zirconia w/ Ti-Base
- Prepare existing abutment

**CERAMIC TO METAL**

- Obsidian Fused to Non-Precious\*
- Maryland Bridge
- Obsidian Fused to White Noble
- Obsidian Fused to White High Noble
- Captex (84.5% Au)
- Yellow High Noble (76.6% Au)

**FULL-METAL**

- Non-Precious  Yellow Noble (41% Au)
- White Noble (79% Pd)  Yellow High Noble\* (57.5% Au)
- White High Noble (45% Au)  Yellow High Noble (77% Au)

**ALL-CERAMIC**

- BruxZir Full-Strength\* (1,150 MPa)
- BruxZir Esthetic (870 MPa) (stump shade recommended for restorations less than 1.5 mm thick)
- IPS e.max
- PrismaTik Clinical Zirconia
- Generic Zirconia

**PLAYSAFE MOUTHGUARDS**

- Specify color(s) on Rx
- Upper\*  Lower
  - Light Pro  Medium\*
  - Heavy

**TEMPORARIES**

- Hi-Tech Temps\*
- Hi-Tech Temps with metal
- Diagnostic Wax-Up

**BITE SPLINTS**

- Upper\*  Lower
- Comfort H/S Bite Splint\*
- Comfort Bite Splint (hard)
- Soft Bite Splint

## IN-LAB WORKING TIMES

Please allow full working time for each product selected. Working times are NOT guaranteed and do NOT include weekends or holidays.

**Crown & Bridge Services** .....7 days in lab  
**BruxZir® Solid Zirconia/IPS e.max** .....5 days in lab  
**Bite Splints/Mouthguards** .....2 days in lab

To schedule an in-office case pickup, call **800-395-8205**.

## TERMS AND WARRANTY INFORMATION

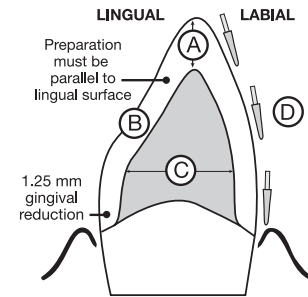
We honor VISA, MASTERCARD, AMEX and DISCOVER.

**TERMS:** All accounts are payable within 30 days of statement date. **Accounts not paid within the stated terms will be subject to COD status and a late charge of 2 percent of the unpaid balance.** Prices subject to change without notice. Rx must be enclosed with original case submission.

**LIMITED WARRANTY/LIMITATION OF LIABILITY.** Smith-Sterling Dental Laboratories ("the lab") warrants that all dental devices (a "device") are made according to your specification and approval in the belief that the device will be useful and **MAKES NO OTHER WARRANTIES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.** Subject to the return of a device that is placed and then fails, the lab will repair or replace the device without charge for the cost of materials and workmanship or refund the original price paid, at the lab's option, as follows: (1) screw-retained implant abutments up to 20 years (including replacement of a device that was made by the lab that was attached to said abutments and including an Inclusive® Tapered titanium dental implant upon request at no extra charge); (2) porcelain to metal, all ceramic, all metal, single-unit inlay, onlay and crown composite resin final prosthetics, and screw-retained crowns and implant bars, up to seven years; (3) composite resin bridges (excluding Maryland and inlay/onlay bridges) up to five years; (4) thermoformed appliances and splints if the failure is due to defects in materials or workmanship, provisionals, composite resin Maryland and inlay/onlay bridges, up to six months; (5) all other dental devices up to 30 days if the failure is due to defects in materials or workmanship. This Warranty is exclusively for your benefit, is not transferable and does not extend to any patients. You agree to pay all other costs of adjustment, repair and replacement of a device. Except where prohibited by law, the lab **WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGES ARISING FROM THE USE OF A DEVICE, WHETHER DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL,** regardless of the theory asserted, including warranty, contract, negligence or strict liability and if such disclaimer is not permitted by law, the duration of any implied warranty is limited to 90 days from the date of delivery. In the event of a dispute and absent an amicable resolution the parties mutually agree to waive class actions in favor of mandatory individual arbitration of claims under this limited warranty in and in accordance with the laws of Florida. The lab does not guarantee the performance of independent carriers.

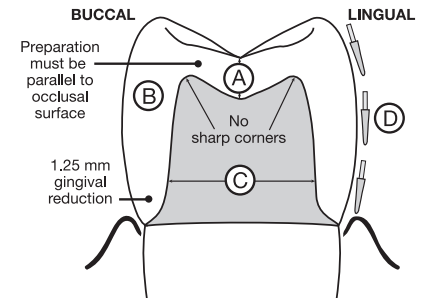
## PREPARATION GUIDELINES

### ANTERIOR: **OBSIDIAN FUSED TO METAL**



- A. 2 mm incisal reduction
- B. 1.5 mm middle third reduction
- C. Labial and lingual walls must be convergent
- D. Preparation should be cut in three planes

### POSTERIOR: **OBSIDIAN FUSED TO METAL**



- A. 2 mm occlusal reduction
- B. 1.5 mm middle third reduction
- C. Buccal and lingual walls must be convergent
- D. Preparation should be cut in three planes



**DENTISTS:** There is no charge for one inbound and one outbound shipment per case.

Additional shipments for die trims, bisque bake, coping or framework try-ins, reshades to a new shade, and oversized articulators will incur additional fees.